

We process containers according to the following regulations to ensure that the delivery and pick up of containers is safe.

- 1. Before driving to the Port of Hanko, check that the container has arrived: www.europortshanko.fi/haku
- 2. If the container has arrived, you can move to the Forwarding Office (checkin) during the opening hours and report the lift. https://europortshanko.fi/en/service-hours
- 3. After this, the Forwarding Office officer authorises you to move to the loading place; see the routes on the map. To avoid dangerous situations, do not divert from the route.
- 4. More specific instructions are available on our website. https://europortshanko.fi/en/maps-instructions

Note the following rules:

- You must wear a high-visibility vest, safety footwear and a helmet whenever you leave your vehicle in the harbour area.
- Remember to ensure that twistlocks and locks are open before the lift.
 If necessary, clean the twistlock holes from dirt and snow. During the lift, the driver must be on the side of the lift, next to the front wheel.
 The loader ensures that they see the driver before the lift.
- Focus on the lift throughout. Do not use your mobile phone or similar.
- When the container has been lifted, the driver must check that the container is in place and then give the loader a signal that everything is OK.
- When the load has been lifted, the responsibility for the goods transfers to the recipient. The recipient ensures that the container number matches the one in the transport documents.
- Before moving the vehicle, the driver ensures that the load is safely attached. After that, the vehicle must be immediately moved out of the harbour area.

